

Demographics

Gender	N	%	Class Level	N	%
Female	201	73.90%	1 year or less	135	44.70%
Male	71	26.10%	2 years	70	23.18%
Total	272	100.00%	3 years	44	14.57%
No Response	75		4 or more years	53	17.55%
			Total	302	100.00%
			No Response	45	
Age	N	%	Current GPA	N	%
18 and under	78	26.53%	No credits earned	31	9.63%
19 to 24	68	23.13%	1.99 or below	5	1.55%
25 to 34	62	21.09%	2.0 - 2.49	22	6.83%
35 to 44	53	18.03%	2.5 - 2.99	40	12.42%
45 and over	33	11.22%	3.0 - 3.49	95	29.50%
Total	294	100.00%	3.5 or above	129	40.06%
No Response	53		Total	322	100.00%
			No Response	25	
Ethnicity/Race	N	%	Educational Goal	N	%
African-American	6	1.92%	Associate degree	159	49.69%
American Indian or Alaskan Native	11	3.51%	Vocational/technical program	12	3.75%
Asian or Pacific Islander	14	4.47%	Transfer to another institution	29	9.06%
Caucasian/White	185	59.11%	Certification (initial / renewal)	19	5.94%
Hispanic	62	19.81%	Self-improvement/pleasure	10	3.13%
Other race	12	3.83%	Job-related training	14	4.38%
Race - Prefer not to respond	23	7.35%	Other educational goal	77	24.06%
Total	313	100.00%	Total	320	100.00%
No Response	34		No Response	27	
Current Enrollment Status	N	%	Employment	N	%
Day	219	69.30%	Full-time off campus	113	34.14%
Evening	84	26.58%	Part-time off campus	79	23.87%
Weekend	13	4.11%	Full-time on campus	13	3.93%
Total	316	100.00%	Part-time on campus	24	7.25%
No Response	31		Not employed	102	30.82%
			Total	331	100.00%
Current Class Load	N	%	No Response	16	
Full-time	158	52.49%			
Part-time	143	47.51%			
Total	301	100.00%			
No Response	46				

Demographics

Current Residence	N	%	List the location (or Internet) where you take the majority of your classes	N	%
Residence hall	18	5.50%	Elko	142	44.79%
Own house	117	35.78%	Ely	7	2.21%
Rent room or apt off campus	50	15.29%	Internet	102	32.18%
Parent's home	115	35.17%	Pahrump	28	8.83%
Other residence	27	8.26%	Winnemucca	14	4.42%
Total	327	100.00%	Other location	24	7.57%
No Response	20		Total	317	100.00%
			No Response	30	

Residence Classification	N	%
In-state	273	89.51%
Out-of-state	29	9.51%
International (not U.S. citizen)	3	0.98%
Total	305	100.00%
No Response	42	

Disabilities	N	%
Yes - Disability	25	8.59%
No - Disability	266	91.41%
Total	291	100.00%
No Response	56	

Institution Was My	N	%
1st choice	224	70.66%
2nd choice	68	21.45%
3rd choice or lower	25	7.89%
Total	317	100.00%
No Response	30	

Institution Question 2	N	%
Campus item 2 - Answer 1	0	0%
Campus item 2 - Answer 2	0	0%
Campus item 2 - Answer 3	0	0%
Campus item 2 - Answer 4	0	0%
Campus item 2 - Answer 5	0	0%
Campus item 2 - Answer 6	0	0%
Total	0	100.00%
No Response	347	

Group Code	N	%
1011: Other Not Listed- Health Sciences and Human Services	14	4.29%
1012: Social Sciences	16	4.91%
1013: Business	30	9.20%
1014: Education	47	14.42%
1015: Other Not Listed- Career and Technical Education	7	2.15%
1016: Science or Agriculture	26	7.98%
1017: Other	47	14.42%
1018: Undecided	23	7.06%
1019: Computer Technologies	17	5.21%
1020: Transfer	10	3.07%
1021: Paramedic	5	1.53%
1022: Radiology00022 Tm [0 0 1 203.6 519.2 cm 0 g BT /F5 9 Tf 1 0 0 -		

Demographics

1028: Industrial Millwright Technology	5	1.53%
1029: Instrumentation Technology	3	0.92%
1030: Welding Technology	4	1.23%
Total	326	100.00%
No Response	21	

Strategic Planning Overview

- 6. My academic advisor is approachable.
- 41. Admissions staff are knowledgeable.
- 40. My academic advisor is knowledgeable about the transfer requirements of other schools.
- 57. Administrators are approachable to students.
- 12. My academic advisor helps me set goals to work toward.

Institutional Summary

Scales: In Order of Importance

Scale	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
Academic Advising/Counseling	6.42	5.92 / 1.22	0.50	6.28	5.53 / 1.35	0.75	0.39 ***
Registration Effectiveness	6.39	6.01 / 0.94	0.38	6.28	5.68 / 1.06	0.60	0.33 ***
Instructional Effectiveness	6.37	5.87 / 1.09	0.50	6.31	5.65 / 1.11	0.66	0.22 ***
Admissions and Financial Aid	6.36	5.85 / 1.14	0.51	6.21	5.48 / 1.26	0.73	0.37 ***
Academic Services	6.32	5.99 / 1.06	0.33	6.21	5.80 / 1.05	0.41	0.19 **
Concern for the Individual	6.31	5.80 / 1.19	0.51	6.23	5.52 / 1.25	0.71	0.28 ***
Student Centeredness	6.30	5.90 / 1.10	0.40	6.16	5.65 / 1.17	0.51	0.25 ***
Campus Climate	6.28	5.82 / 1.10	0.46	6.15	5.60 / 1.11	0.55	0.22 ***
Service Excellence	6.27	5.81 / 1.13	0.46	6.12	5.59 / 1.11	0.53	0.22 ***
Safety and Security	6.25	5.81 / 1.07	0.44	6.21	5.49 / 1.19	0.72	0.32 ***
Campus Support Services	6.05	5.58 / 1.35	0.47	5.78	5.33 / 1.27	0.45	0.25 ***
Responsiveness to Diverse Populations		5.99 / 1.25			5.74 / 1.27		0.25 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 142906 records.

Institutional Summary

Items: In Order of Importance

Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
31. The campus is safe and secure for all students.	6.54	6.15 / 1.03	0.39	6.44	5.90 / 1.27	0.54	0.25 **
58. Nearly all of the faculty are knowledgeable in their fields.	6.54	6.19 / 1.08	0.35	6.43	5.89 / 1.30	0.54	0.30 ***
32. My academic advisor is knowledgeable about my program requirements.	6.52	6.13 / 1.38	0.39	6.41	5.65 / 1.61	0.76	0.48 ***
6. My academic advisor is approachable.	6.50	6.07 / 1.31	0.43	6.34	5.70 / 1.58	0.64	0.37 ***
66. Program requirements are clear and reasonable.	6.50	6.11 / 1.29	0.39	6.38	5.77 / 1.38	0.61	0.34 ***
18. The quality of instruction I receive in most of my classes is excellent.	6.49	5.92 / 1.28	0.57	6.48	5.68 / 1.37	0.80	0.24 **
41. Admissions staff are knowledgeable.	6.48	6.10 / 1.22	0.38	6.31	5.70 / 1.41	0.61	0.40 ***
70. I am able to experience intellectual growth here.	6.48	6.18 / 1.16	0.30	6.44	5.98 / 1.27	0.46	0.20 **
71. Campus item: Online registration is convenient	6.48	6.28 / 1.17	0.20				
15. I am able to register for classes I need with few conflicts.	6.47	6.02 / 1.30	0.45	6.42	5.66 / 1.48	0.76	0.36 ***
40. My academic advisor is knowledgeable about the transfer requirements of other schools.	6.45	5.90 / 1.44	0.55	6.29	5.46 / 1.64	0.83	0.44 ***
51. There are convenient ways of paying my school bill.	6.45	6.26 / 1.10	0.19	6.30	5.75 / 1.44	0.55	0.51 ***
68. On the whole, the campus is well-maintained.	6.45	6.34 / 1.03	0.11	6.31	6.03 / 1.24	0.28	0.31 ***
36. Students are made to feel welcome on this campus.	6.44	6.05 / 1.23	0.39	6.30	5.87 / 1.32	0.43	0.18 *
29. Faculty are fair and unbiased in their treatment of individual students.	6.43	5.94 / 1.30	0.49	6.36	5.65 / 1.48	0.71	0.29 ***

* Difference statistically significant at the .05 level
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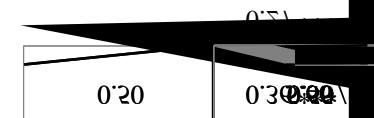
National Group Means are based on 142906 records.

Institutional Summary Items: In Order of Importance

Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
23. Faculty are understanding of students' unique life circumstances.	6.36	5.85 / 1.43	0.51	6.27	5.50 / 1.53	0.77	0.35 **
43. Class change (drop/add) policies are reasonable.	6.36	6.12 / 1.23	0.24	6.23	5.74 / 1.42	0.49	0.38 **
52. This school does whatever it can to help me reach my educational goals.	6.36	5.77 / 1.42	0.59	6.32	5.53 / 1.49	0.79	0.24 **
56. The business office is open during hours which are convenient for most students.	6.35	6.02 / 1.28	0.33	6.16	5.66 / 1.40	0.50	0.36 **
27. The campus staff are caring and helpful.	6.34	6.05 / 1.24	0.29	6.23	5.78 / 1.30	0.45	0.27 **

27. The campus staff are caring and helpful.

0.27



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 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 142906 records.

Institutional Summary

Items: In Order of Importance

Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
14. Library resources and services are adequate.	6.28	5.87 / 1.46	0.41	6.24	5.91 / 1.29	0.33	-0.04
26. Library staff are helpful and approachable.	6.28	5.99 / 1.41	0.29	6.11	5.87 / 1.32	0.24	0.12
47. There are adequate services to help me decide upon a career.	6.27	5.59 / 1.62	0.68	6.19	5.51 / 1.49	0.68	0.08
63. I seldom get the "run-around" when seeking information on this campus.	6.27	5.78 / 1.49	0.49	6.13	5.36 / 1.63	0.77	0.42 ***
64. Nearly all classes deal with practical experiences and applications.	6.26	5.86 / 1.32	0.40	6.21	5.63 / 1.38	0.58	0.23 **
16. The college shows concern for students as individuals.	6.25	5.65 / 1.46	0.60	6.20	5.40 / 1.55	0.80	0.25 **
30. The career services office provides students with the help they need to get a job.	6.25	5.81 / 1.49	0.44	6.10	5.40 / 1.49	0.70	0.41 ***
54. Faculty are interested in my academic problems.	6.25	5.59 / 1.59	0.66	6.16	5.46 / 1.51	0.70	0.13
67. Channels for expressing student complaints are readily available.	6.25	5.52 / 1.71	0.73	6.08	5.20 / 1.69	0.88	0.32 **
65. Students are notified early in the term if they are doing poorly in a class.	6.24	5.52 / 1.73	0.72	6.24	5.22 / 1.72	1.02	0.30 **
13. Financial aid awards are announced to students in time to be helpful in college planning.	6.23	5.60 / 1.59	0.63	6.21	5.27 / 1.67	0.94	0.33 **
21. There are a sufficient number of study areas on campus.	6.23	6.02 / 1.28	0.21	6.18	5.80 / 1.41	0.38	0.22 *
87. Cost as factor in decision to enroll.	6.23			6.35			
62. Bookstore staff are helpful.	6.22	5.92 / 1.47	0.30	6.15	5.82 / 1.41	0.33	0.10
2. Faculty care about me as an individual.	6.21	5.75 / 1.40	0.46	6.12	5.59 / 1.41	0.53	0.16 *

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National Group Means are based on 142906 records.

Institutional Summary

Items: In Order of Importance

Item	Great Basin College - SSI	National Community Colleges	Mean Difference

Institutional Summary

Items: In Order of Importance

	Great Basin College - SSI			National Community Colleges			Mean Difference
Item	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	

Institutional Summary
Items: In Order of Importance

Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
85. Institution's commitment to commuters?		5.94 / 1.38			5.66 / 1.44		0.28 **
86. Institution's commitment to students with disabilities?		6.06 / 1.30			5.82 / 1.38		0.24 *

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 142906 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Advising/Counseling

Scale/Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
ACADEMIC ADVISING/COUNSELING	6.42	5.92 / 1.22	0.50	6.28	5.53 / 1.35	0.75	0.39 ***
6. My academic advisor is approachable.	6.50	6.07 / 1.31	0.43	6.34	5.70 / 1.58	0.64	0.37 ***
12. My academic advisor helps me set goals to work toward.	6.41	5.87 / 1.46	0.54	6.15	5.35 / 1.73	0.80	0.52 ***
25. My academic advisor is concerned about my success as an individual.	6.30	5.74 / 1.57	0.56	6.24	5.39 / 1.70	0.85	0.35

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 142906 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Academic Services

	Great Basin College - SSI			National Community Colleges	Mean Difference
Scale/Item	Importance	Satisfaction / SD	Performance Gap		

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Climate

Great Basin College - SSI	National Community Colleges	Mean Difference
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Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Support Services

Great Basin College - SSI	National Community Colleges
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Institutional Summary

Scales: In Order With Items That Make Up the Scale - Concern for the Individual

Scale/Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
CONCERN FOR THE INDIVIDUAL	6.31	5.80 / 1.19	0.51	6.23	5.52 / 1.25	0.71	0.28 ***
2. Faculty care about me as an individual.	6.21	5.75 / 1.40	0.46	6.12	5.59 / 1.41	0.53	0.16 *
16. The college shows concern for students as individuals.	6.25	5.65 / 1.46	0.60	6.20	5.40 / 1.55	0.80	0.25 **
25. My academic advisor is concerned about my success as an individual.	6.30	5.74 / 1.57	0.56	6.24	5.39 / 1.70	0.85	0.35 ***
29. Faculty are fair and unbiased in their treatment of individual students.	6.43	5.94 / 1.30	0.49	6.36	5.65 / 1.48	0.71	0.29 ***
48. Counseling staff care about students as individuals.	6.39	5.94 / 1.34	0.45	6.22	5.59 / 1.49	0.63	0.35 ***

* Difference statistically significant at the .05 level
 ** Difference statistically significant at the .01 level
 *** Difference statistically significant at the .001 level

National Group Means are based on 142906 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

Scale/Item	Great Basin College - SSI	National Community Colleges	Mean Difference

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

Great Basin College - SSI	National Community Colleges	
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Institutional Summary

Scales: In Order With Items That Make Up the Scale - Registration Effectiveness

Great Basin College - SSI	
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Institutional Summary

Scales: In Order With Items That Make Up the Scale - Responsiveness to Diverse Populations

Scale/Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
RESPONSIVENESS TO DIVERSE POPULATIONS		5.99 / 1.25			5.74 / 1.27		0.25 ***
81. Institution's commitment to part-time students?		6.00 / 1.25			5.81 / 1.35		0.19 *
82. Institution's commitment to evening students?		5.91 / 1.45			5.67 / 1.44		

82. Institution's commitment to evening students?	
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National Group Means are based on 142906 records.

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 *** Difference statistically significant at the .001 level

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Safety and Security

Scale/Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
SAFETY AND SECURITY	6.25	5.81 / 1.07	0.44	6.21	5.49 / 1.19	0.72	0.32 ***
4. Security staff are helpful.	6.19	5.77 / 1.45	0.42	5.93	5.48 / 1.51	0.45	0.29 **
11. Security staff respond quickly in emergencies.	6.28	5.71 / 1.56	0.57	6.20	5.45 / 1.46	0.75	0.26 *
24. Parking lots are well-lighted and secure.	6.18	5.70 / 1.53	0.48	6.22	5.52 / 1.55	0.70	0.18
31. The campus is safe and secure for all students.	6.54	6.15 / 1.03	0.39	6.44	5.90 / 1.27	0.54	0.25 **
39. The amount of student parking space on campus is adequate.	6.06	5.65 / 1.57	0.41	6.24	5.07 / 1.88	1.17	0.58 ***

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 *** Difference statistically significant at the .001 level

National Group Means are based on 142906 records.

Institutional Summary

Scales: In Order With Items That Make Up the Scale - Service Excellence

Great Basin College - SSI	
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Institutional Summary

Scales: In Order With Items That Make Up the Scale - Student Centeredness

Scale/Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	
STUDENT CENTEREDNESS	6.30	5.90 / 1.10	0.40	6.16	5.65 / 1.17	0.51	0.25 ***
1. Most students feel a sense of belonging here.	5.99	5.75 / 1.24	0.24	5.78	5.52 / 1.37	0.26	0.23 **
16. The college shows concern for students as individuals.	6.25	5.65 / 1.46	0.60	6.20	5.40 / 1.55	0.80	0.25 **
27. The campus staff are caring and helpful.	6.34	6.05 / 1.24	0.29	6.23	5.78 / 1.30	0.45	0.27 ***
28. It is an enjoyable experience to be a student on this campus.	6.37	6.09 / 1.19	0.28	6.25	5.73 / 1.42	0.52	0.36 ***
36. Students are made to feel welcome on this campus.	6.44	6.05 / 1.23	0.39	6.30	5.87 / 1.32	0.43	0.18 *
57. Administrators are approachable to students.	6.43	5.85 / 1.52	0.58	6.18	5.62 / 1.45	0.56	0.23 **

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National Group Means are based on 142906 records.

Institutional Summary

Items: In Sequential Order

5.50 / 1.53	Item	Great Basin College - SSI			0.48	National Community Colleges			Mean Difference
		Importance	*** Satisfaction / SD	Performance Gap	Importance	5.50 / 1.53 Satisfaction / SD	6.20 / 1.53 Performance Gap		
	17. Personnel in the Veterans' Services program are helpful.	5.95	5.60 / 1.59	0.35	6.36	5.14 / 1.51	0.32		
	18. The quality of instruction I receive in most of my classes is excellent.	6.49	5.92 / 1.28	0.57	6.48	5.68 / 1.37	0.80		
	19. This campus provides effective support services for displaced homemakers.	5.99	5.72 / 1.46	0.27	5.57	5.15 / 1.49	0.42	0.57 ***	
	20. Financial aid counselors are helpful.	6.30	5.85 / 1.52	0.45	6.23	5.37 / 1.66	0.86	0.48 ***	
	21. There are a sufficient number of study areas on campus.	6.23	6.02 / 1.28	0.21	6.18	5.80 / 1.41	0.38	0.22 *	
	22. People on this campus respect and are supportive of each other.	6.36	5.85 / 1.31	0.51	6.16	5.66 / 1.36	0.50	0.19 *	
	23. Faculty are understanding of students' unique life circumstances.	6.36	5.85 / 1.43	0.51	6.27	5.50 / 1.53	0.77	0.35 ***	
	24. Parking lots are well-lighted and secure.	6.18	5.70 / 1.53	0.48	6.22				

National Group Means are based on 142906 records.

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Institutional Summary

Items: In Sequential Order

	Great Basin College - SSI			National Community Colleges			Mean Difference
Item	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	

National Group Means are based on 142906 records.

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Institutional Summary

Items: In Sequential Order

	Great Basin College - SSI			National Community Colleges			Mean Difference
Item	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	

Institutional Summary
Items: In Sequential Order

Item	Great Basin College - SSI			National Community Colleges			Mean Difference
	Importance	Satisfaction / SD	Performance Gap	Importance	Satisfaction / SD	Performance Gap	

National Group Means are based on 142906 records.

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* Difference statistically significant at the .05 level

Institutional Summary

Summary Items

Summary Item	Great Basin College - SSI	National Community Colleges	Mean Difference
So far, how has your college experience met your expectations? 1=Much worse than expected 2=Quite a bit worse than I expected 3=Worse than I expected 4=About what I expected 5=Better than I expected 6=Quite a bit better than I expected 7=Much better than expected	Average: 5.16 0% 2% 4% 27% 24% 15% 24%	Average: 4.95 1% 1% 6% 32% 25% 14% 18%	0.21
Rate your overall satisfaction with your experience here thus far. 1=Not satisfied at all 2=Not very satisfied 3=Somewhat dissatisfied 4=Neutral 5=Somewhat satisfied 6=Satisfied 7=Very satisfied	Average: 5.82 0% 1% 3% 9% 12% 36% 35%	Average: 5.58 1% 2% 4% 10% 15% 40% 24%	0.24
All in all, if you had to do it over, would you enroll here again? 1=Definitely not 2=Probably not 3=Maybe not 4=I don't know 5=Maybe yes 6=Probably yes 7=Definitely yes	Average: 6.02 0% 3% 3% 4% 10% 31% 46%	Average: 5.82 2% 3% 3% 7% 10% 30% 42%	0.20