

## Institutional Summary

Scales: In Order of Importance

Scale	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
Academic Advising/ Counseling	6.42	5.92	0.50	6.80	5.99	0.81	6.67	5.43	1.24	6.31	5.69	0.62	6.61	6.09	0.52
Registration Effectiveness	6.39	6.01	0.38	6.66	6.13	0.53	6.48	5.67	0.81	6.30	5.93	0.37	6.50	6.00	0.50
Instructional Effectiveness	6.37	5.87	0.50	6.81	6.06	0.75	6.55	5.32	1.23	6.20	5.68	0.52	6.46	5.92	0.54
Admissions and Financial Aid	6.36	5.85	0.51	6.66	5.81	0.85	6.57	5.57	1.00	6.25	5.72	0.53	6.45	5.60	0.85
Academic Services	6.32	5.99	0.33	6.47	6.07	0.40	6.73	5.77	0.96	6.05	5.72	0.33	6.49	5.88	0.61
Concern for the Individual	6.31	5.80	0.51	6.82	5.84	0.98	6.42	5.28	1.14	6.20	5.65	0.55	6.54	5.92	0.62
Student Centeredness	6.30	5.90	0.40	6.76	5.81	0.95	6.30	5.28	1.02	6.16	5.72	0.44	6.38	5.87	0.51
Campus Climate	6.28	5.82	0.46	6.71	5.82	0.89	6.40	5.28	1.12	6.10	5.69	0.41	6.37	5.79	0.58
Service Excellence	6.27	5.81	0.46	6.59	5.75	0.84	6.48	5.32	1.16	6.08	5.64	0.44	6.39	5.78	0.61
Safety and Security	6.25	5.81	0.44	6.71	5.78	0.93	6.66	5.74	0.92	6.21	5.75	0.46	6.30	5.72	0.58
Campus Support Services	6.05	5.58	0.47	6.50	5.92	0.58	6.51	5.00	1.51	5.59	5.38	0.21	6.19	5.36	0.83
Responsiveness to Diverse															

**Institutional Summary**  
**Items: In Order of Importance**

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap

Importance

**Institutional Summary**  
**Items: In Order of Importance**

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
68. On the whole, the campus is well-maintained.	6.45	6.34	0.11	6.67	6.45	0.22	6.36	5.82	0.54	6.29	6.14	0.15	6.58	6.44	0.14
36. Students are made to feel welcome on this campus.	6.44	6.05	0.39	7.00	5.89	1.11	6.69	5.23	1.46	6.32	5.92	0.40	6.37	6.10	0.27
29. Faculty are fair and unbiased in their treatment of individual students.	6.43	5.94	0.49	7.00	6.25	0.75	6.53	5.40	1.13	6.20	5.69	0.51	6.50	5.83	0.67
46. Faculty provide timely feedback about student progress in a course.	6.43	5.77	0.66	7.00	6.21	0.79	6.71	5.00	1.71	6.21	5.62	0.59	6.53	5.89	0.64
57. Administrators are approachable to students.	6.43	5.85	0.58	6.55	5.67	0.88	6.54	5.36	1.18	6.45	5.74	0.71	6.58	5.75	0.83
69. There is a good variety of courses provided on this campus.	6.42	5.82	0.60	6.77	6.00	0.77	6.77	5.29	1.48	6.40	5.67	0.73	6.45	6.16	0.29
5. The personnel involved in registration are helpful.	6.41	6.02	0.39	6.83	5.75	1.08	6.00	5.94	0.06	6.30	6.00	0.30	6.56	6.07	0.49
7. Adequate financial aid is available for most students.	6.41	5.79	0.62	6.54	5.91	0.63	6.79	5.92	0.87	6.73	6.12	0.61	6.60	5.61	0.99
12. My academic advisor helps me set goals to work toward.	6.41	5.87	0.54	6.83	5.56	1.27	6.53	5.53	1.00	6.46	5.80	0.66	6.64	6.08	0.56
35. Policies and procedures regarding registration and course selection are clear and well-publicized.															







## Institutional Summary

**Items: In Order of Importance**

<b>Item</b>	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education			
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	
Satisfaction																

Importance

### Institutional Summary

Items: In Order of Importance

Item	Great Basin College - SSI		1011: Other Not Listed	1012: Social Sciences	1013: Business	1014: Education
	Importance	Satisfaction				



**Institutional Summary**  
**Items: In Order of Importance**

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
82. Institution's commitment to evening students?		5.91			6.11			5.56			5.52			5.85	
83. Institution's commitment to older, returning learners?		6.08			6.09			5.33			6.18			6.23	
84. Institution's commitment to under-represented populations?		5.96			6.22			5.67			6.11			6.27	
85. Institution's commitment to commuters?		5.94			6.30			5.67			5.43			6.07	
86. Institution's commitment to students with disabilities?		6.06			6.22			5.50			5.94			6.13	

**Institutional Summary**

**Scales: In Order With Items That Make Up the Scale - Academic Advising/Counseling**

Scale/Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
<b>ACADEMIC ADVISING/ COUNSELING</b>	6.42	5.92	0.50	6.80	5.99	0.81	6.67	5.43	1.24	6.31	5.69	0.62	6.61	6.09	0.52
6. My academic advisor is approachable.	6.50	6.07	0.43	6.77	6.00	0.77	6.67	5.80	0.87	6.39	5.68	0.71	6.64	6.35	0.29

0.77



**Institutional Summary**

**Scales: In Order With Items That Make Up the Scale - Admissions and Financial Aid**

### Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Climate

Scale/Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
<b>CAMPUS CLIMATE</b>	6.28	5.82	0.46	6.71	5.82	0.89	6.40	5.28	1.12	6.10	5.69	0.41	6.37	5.79	0.58
1. Most students feel a sense of belonging here.															

5.47

5.76

5.76

### Institutional Summary

Scales: In Order With Items That Make Up the Scale - Campus Climate

Scale/Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
54 New student orientation services help students adjust to college.	6.16	5.67	0.49	6.83	5.92	0.91	6.46	5.33	1.13	5.76	5.65	0.11	6.21	5.47	0.74
63. I seldom get the "r3. I seldom get the															

**Institutional Summary**

**Scales: In Order With Items That Make Up the Scale - Campus Support Services**

**Institutional Summary**

**Scales: In Order With Items That Make Up the Scale - Concern for the Individual**

	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences		1013: Business	1014: Education
<b>Scale/Item</b>	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction		



## Institutional Summary

### Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

Scale/Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
<b>INSTRUCTIONAL EFFECTIVENESS</b>	6.37	5.87	0.50	6.81	6.06	0.75	6.55	5.32	1.23	6.20	5.68	0.52	6.46	5.92	0.54
2. Faculty care about me as an individual.	6.21	5.75	0.46	6.77	5.85	0.92	6.13	5.25	0.88	6.24	5.79	0.45	6.51	6.07	0.44
18. The quality of instruction I receive in most of my classes is excellent.	6.49	5.92	0.57	6.75	6.33	0.42	6.80	5.38	1.42	6.20	5.60	0.60	6.63	5.89	0.74
23. Faculty are understanding of students' unique life circumstances.	6.36	5.85	0.51	6.77	6.08	0.69	6.57	5.40	1.17	6.17	5.57	0.60	6.42	5.87	0.55
29. Faculty are fair and unbiased in their treatment of individual students.	6.43	5.94	0.49	7.00	6.25	0.75	6.53	5.40	1.13	6.20	5.69	0.51	6.50	5.83	0.67
37. Faculty take into consideration student differences as they teach a course.	6.18	5.65	0.53	7.00	5.83										

**Institutional Summary**

**Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness**

	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
<b>Scale/Item</b>	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap

### Institutional Summary

Scales: In Order With Items That Make Up the Scale - Registration Effectiveness

---

Great Basin College - SSI	1011: Other Not Listed	1012: Social Sciences	1013: Business	1014: Education
---------------------------	------------------------	-----------------------	----------------	-----------------



### Institutional Summary

**Scales: In Order With Items That Make Up the Scale - Safety and Security**

---

--	--	--

## Institutional Summary

**Scales: In Order With Items That Make Up the Scale - Service Excellence**

Scale/Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
<b>SERVICE EXCELLENCE</b>	6.27	5.81	0.46	6.59	5.75	0.84	6.48	5.32	1.16	6.08	5.64	0.44	6.39	5.78	0.61
5. The personnel involved in registration are helpful.	6.41	6.02	0.39	6.83	5.75	1.08	6.00	5.94	0.06	6.30	6.00	0.30	6.56	6.07	0.49
22. People on this campus respect and are supportive of each other.	6.36	5.85	0.51	6.82	5.78	1.04	6.70	5.09	1.61	6.12	5.73	0.39	6.49	5.80	0.69
26. Library staff are helpful and approachable.	6.28	5.99	0.29	6.09	6.13	-0.04	6.83	5.33	1.50	5.77	5.41	0.36	6.54	5.92	0.62
27. The campus staff are caring and helpful.	6.34	6.05	0.29	6.82	6.00	0.82	6.54	5.64	0.90	6.04	5.68	0.36	6.30	6.03	0.27

### Institutional Summary

Scales: In Order With Items That Make Up the Scale - Student Centeredness

		Great Basin College - SSI	1011: Other Not Listed	1012: Social Sciences	1013: Business	1014: Education
Scale/Item	Importance					

### Institutional Summary

Items: In Sequential Order

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
1. Most students feel a sense of belonging here.	5.99	5.75	0.24	6.40	5.78	0.62	5.29	5.00	0.29	5.96	5.81	0.15	6.26	5.77	0.49
2. Faculty care about me as an individual.	6.21	5.75	0.46	6.77	5.85	0.92	6.13	5.25	0.88	6.24	5.79	0.45	6.51	6.07	0.44
3. The quality of instruction in the vocational/technical programs is excellent.	6.33	5.79	0.54	6.75	6.42	0.33	5.90	5.10	0.80	6.35	5.68	0.67	6.43	5.73	0.70
4. Security staff are helpful.	6.19	5.77	0.42	6.58	5.82	0.76	6.50	6.00	0.50	6.30	5.47	0.83	6.19	5.50	0.69
5. The personnel involved in registration are helpful.	6.41	6.02	0.39	6.83	5.75	1.08	6.00	5.94	0.06	6.30	6.00	0.30	6.56	6.07	0.49
6. My academic advisor is approachable.	6.50	6.07	0.43	6.77	6.00	0.77	6.13	5.99	0.14	6.13	5.99	0.14	6.13	5.99	0.14

02300

e'1d

e'00



**Institutional Summary**  
**Items: In Sequential Order**

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap

--

**Institutional Summary**

**Items: In Sequential Order**

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap

25. My academic advisor is concerned
--------------------------------------

**Institutional Summary**  
**Items: In Sequential Order**

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
36. Students are made to feel welcome on this campus.	6.44	6.05	0.39	7.00	5.89	1.11	6.69	5.23	1.46	6.32	5.92	0.40	6.37	6.10	0.27
37. Faculty take into consideration student diff	6.44	6.05	0.39	7.00	5.89	1.11	6.69	5.23	1.46	6.32	5.92	0.40	6.37	6.10	0.27

**Institutional Summary**

**Items: In Sequential Order**

Item	Great Basin College - SSI			1011: Other Not Listed			1012: Social Sciences			1013: Business			1014: Education		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
48. Counseling staff care about students as individuals.	6.39	5.94	0.45	6.75	5.78	0.97	6.73	5.88	0.85	6.23	5.52	0.71	6.63	5.84	0.79



**Institutional Summary**

**Items: In Sequential Order**





## Institutional Summary

### Summary Items

Summary Item	Great Basin College - SSI	1011: Other Not Listed	1012: Social Sciences	1013: Business	1014: Education
So far, how has your college experience met your expectations?	Average: 5.16	Average: 5.00	Average: 5.00	Average: 5.00	Average: 5.19
1=Much worse than expected	0%	0%	6%	0%	0%
2=Quite a bit worse than I expected	2%	14%	0%	3%	2%
3=Worse than I expected	4%	7%	12%	3%	2%
4=About what I expected	27%	7%	18%	43%	25%
5=Better than I expected	24%	35%	25%	13%	34%
6=Quite a bit better than I expected	15%	7%	6%	13%	17%
7=Much better than expected	24%	28%	31%	23%	19%
Rate your overall satisfaction with your experience here thus far.	Average: 5.82	Average: 6.07	Average: 5.38	Average: 5.83	Average: 5.70
1=Not satisfied at all	0%	0%	6%	0%	2%
2=Not very satisfied	1%	0%	0%	0%	2%
3=Somewhat dissatisfied	3%	7%	12%	6%	4%
4=Neutral	9%	7%	0%	6%	8%
5=Somewhat satisfied	12%	14%	18%	13%	8%
6=Satisfied	36%	14%	37%	41%	46%
7=Very satisfied	35%	57%	25%	31%	27%
All in all, if you had to do it over, would you enroll here again?	Average: 6.02	Average: 6.64	Average: 5.63	Average: 6.18	Average: 6.09
1=Definitely not	0%	0%	6%	0%	0%
2=Probably not	3%	0%	0%	3%	4%
3=Maybe not	3%	0%	6%	0%	0%
4=I don't know	4%	0%	12%	7%	0%
5=Maybe yes	10%	0%	6%	10%	10%
6=Probably yes	31%	35%	25%	21%	48%
7=Definitely yes	46%	64%	43%	57%	36%