Great Basin College - SSI Comparison Group Codes (3) - 12/2018

Student Satisfaction Inventory

	Great 1	Basin College	- SSI	I 1020: Transfer				1022: Radiology Technology			3: Nursing AA	AS	1024: Nursing BSN		
Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
31. The campus is safe and secure for all students.	6.54	6.15	0.39	6.22	5.89	0.33	7.00	5.89	1.11	6.50	6.40	0.10	6.27	6.27	0.00
58. Nearly all of the faculty are knowledgeable in their fields.	6.54	6.19	0.35	6.10	5.90										

**Items: In Order of Importance** 

	Great Basin College - SSI		1020: Transfer	1022: Radiology Technology	1023: Nursing AAS	1024: Nursing BSN
Item	Importance Satis	isfaction				

Importance

Great Basin College - SSI	
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	Great Basin College - SSI		1	1020: Transfer			1022: Radiology Technology			1023: Nursing AAS			4: Nursing BSN	
Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance Satisfaction Gap		Gap	Importance	

Great Basin College - SSI	
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	Great 1	Basin College	- SSI	1020: Transfer			1022: Radiology Technology			1023: Nursing AAS			1024: Nursing BSN		
Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
82. Institution's commitment to evening students?		5.91			5.88			6.57			5.64			6.30	
83. Institution's commitment to older, returning learners?		6.08			5.50			6.67			6.08			6.44	
84. Institution's commitment to under- represented populations?		5.96			5.67			6.13			5.83			6.50	
85. Institution's commitment to commuters?		5.94			5.71			6.50			5.57			6.50	
86. Institution's commitment to students with disabilities?		6.06			4.29			6.80			5.92			6.13	

Scales: In Order With Items That Make Up the Scale - Academic Advising/Counseling

	Great 1	Basin College	- SSI	1020: Transfer			1022: Radiology Technology			102	3: Nursing A	AS	1024: Nursing BSN		
Scale/Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
ACADEMIC ADVISING/ COUNSELING															

Scales: In Order With Items That Make Up the Scale - Academic Services

	Great Basin College - SSI	1020: Transfer	1022: Radiology Technology	1023: Nursing AAS	1024: Nursing BSN
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Scales: In Order With Items That Make Up the Scale - Admissions and Financial Aid

	Great 1	Great Basin College - SSI			1020: Transfer			1022: Radiology Technology			1023: Nursing AAS			1024: Nursing BSN		
Scale/Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	
ADMISSIONS AND FINANCIAL AID	6.36	5.85	0.51	5.80	5.02	0.78	6.96	6.00	0.96	6.30	6.01	0.29	6.38	5.91	0.47	
7. Adequate financial aid is available for most students.	6.41	5.79	0.62	6.11	5.33	0.78	6.89	5.33	1.56	6.43	6.07	0.36	6.33	5.91	0.42	
13. Financial aid awards are announced to students in time to be helpful in college planning.	6.23	5.60	0.63	5.89	4.86	1.03	7.00	5.90	1.10	6.23	6.00	0.23	6.30	5.56	0.74	
20. Financial aid counselors are helpful.	6.30	5.85	0.45	5.29	4.00	1.29	7.00	5.89	1.11	6.42	6.17	0.25	6.00	5.25	0.75	
33. Admissions counselors accurately portray the campus in their recruiting practices.	6.32	5.93	0.39	5.71	5.29	0.42	6.89	6.67	0.22	6.20	6.13	0.07	6.40	6.38	0.02	
41. Admissions staff are knowledgeable.	6.48	6.10	0.38	5.80	5.30	0.50	7.00	6.22	0.78	6.47	6.00	0.47	6.62	6.18	0.44	
49. Admissions counselors respond to prospective students' unique needs and requests.	6.38	5.82	0.56	5.89	4.89	1.00	7.00	6.20	0.80	6.07	5.73	0.34	6.50	6.11	0.39	

Scales: In Order With Items That Make Up the Scale - Campus Climate

	Great Basin College - SSI			1020: Transfer			1022: Radiology Technology			1023: Nursing AAS			1024: Nursing BSN		
Scale/Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap

Scales: In Order With Items That Make Up the Scale - Campus Climate

	Great Basin College - SSI	1020: Transfer	1022: Radiology Technology	1023: Nursing AAS	
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Scales: In Order With Items That Make Up the Scale - Campus Support Services

	Great 1	Basin College	e - SSI 1020: Transfer 1022: Radiology				adiology Tech	nology	102	3: Nursing A	AS	102	4: Nursing BS	,N	
Scale/Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
<b>©AM</b> PUS SUPPORT SERVICES	6.05	5.58	0.47	5.20	4.93	0.27	6.75	5.61	1.14	5.69	5.55	0.14	6.25	5.82	0.43
10. Child care facilities are available on campus.	5.56	4.78	0.78	3.80	4.20	-0.40	6.71	4.67	2.04	4.67	4.25	0.42	6.40	4.71	1.69
17. Personnel in the Veterans' Services program are helpful.	5.95	5.60	0.35	5.00	4.50	0.50	6.86	5.67	1.19	5.00	5.25	-0.25	6.33	5.75	0.58
19. This campus provides effective support services for displaced homemakers.	5.99	5.72	0.27	4.33	4.33	0.00	6.86	6.00	0.86	5.36	5.90	-0.54	6.22	6.00	0.22
30. The career services office provides students with the help they need to get a job.	6.25	5.81	0.44	6.00	5.40	0.60	6.88	5.33	1.55	6.14	5.77	0.37	6.29	6.80	-0.51
38. The student center is a comfortable place for students to spend their leisure time.	6.04	5.79	0.25	5.29	5.17	0.12	6.67	6.14	0.53	5.69	5.64	0.05	6.40	5.78	0.62
47. There are adequate services to help me decide upon a career.	6.27	5.59	0.68	5.63	5.13	0.50	6.78	5.56	1.22	6.31	6.08	0.23	6.10	5.63	0.47
59. New student orientation services help students adjust to college.	6.16	5.67	0.49	5.33	5.11										

Scales: In Order With Items That Make Up the Scale - Instructional Effectiveness

	Great 1	Basin College	- SSI	1020: Transfer			1022: R	adiology Tech	nology	102	3: Nursing A	AS	1024: Nursing BSN		
Scale/Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
INSTRUCTIONAL EFFECTIVENESS	6.37	5.87	0.50	6.05	5.41	0.64	6.84	6.16	0.68	6.20	6.10	0.10	6.34	6.00	0.34
2. Faculty care about me as an individual.	6.21	5.75	0.46	5.80	4.90	0.90	6.70	6.00	0.70	6.18	6.06	0.12	6.07	5.69	0.38
18. The quality of instruction I receive in most of my classes is excellent.	6.49	5.92	0.57	6.50	5.80	0.70	7.00	6.30	0.70	6.59	6.35	0.24	6.33	6.00	0.33
23. Faculty are understanding of students' unique life circumstances.	6.36	5.85	0.51	6.20	5.22	0.98	6.80	6.00	0.80	5.94	5.88	0.06	6.46	6.08	0.38
29. Faculty are fair and unbiased in their treatment of individual students.	6.43	5.94	0.49	6.00	6.00	0.00	6.90	6.10	0.80	6.47	6.29	0.18	6.50	5.60	0.90

Great Basin College - SSI Comparison Group
Codes (3) - 12/2018

Student Satisfaction Inventory

## **Institutional Summary**

Scales: In Order With Items That Make Up the Scale - Registration Effectiveness

	Great	Great Basin College - SSI			1020: Transfer			1022: Radiology Technology			1023: Nursing AAS			1024: Nursing BSN		
Scale/Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Satisfaction	



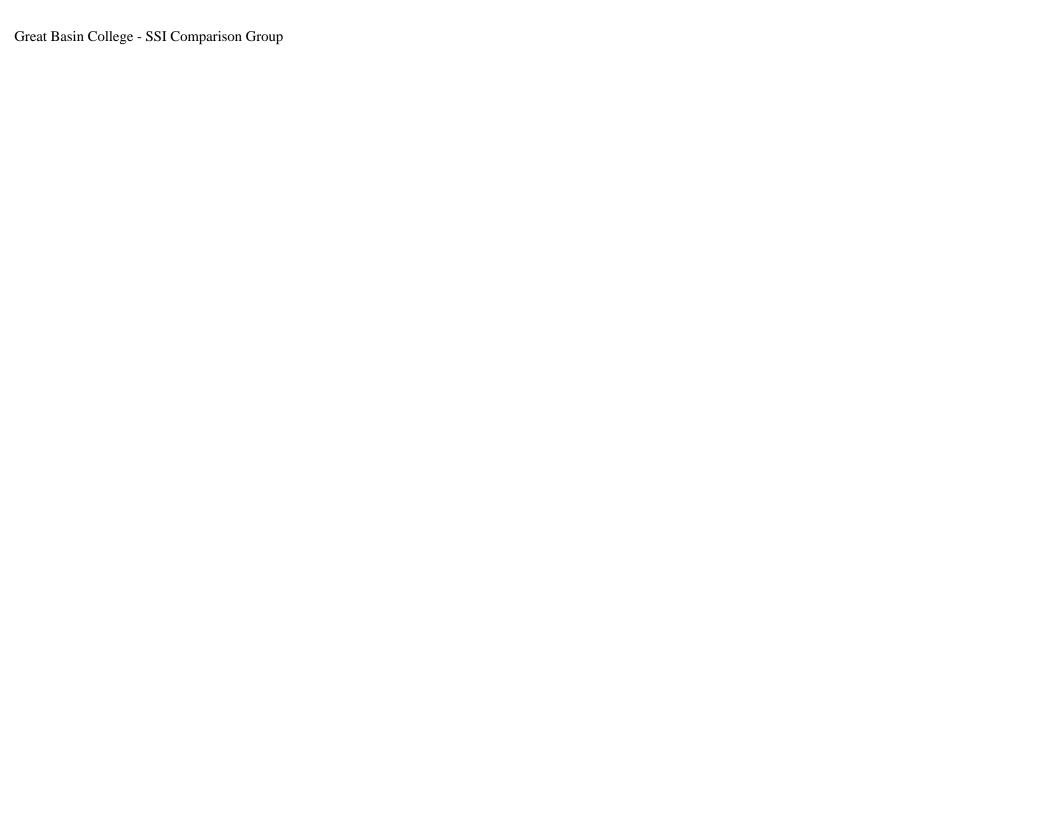
Scales: In Order With Items That Make Up the Scale - Responsiveness to Diverse Populations

Great Basin College - SSI Comparison Group Codes (3) - 12/2018

Student Satisfaction Inventory

Scales: In Order With Items That Make Up the Scale - Student Centeredness

	Great Basin College - SSI	1020: Transfer	1022: Radiology Technology	1023: Nursing AAS	
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	Great Basin College - SSI			1020: Transfer			1022: Radiology Technology			1023: Nursing AAS			1024: Nursing BSN		
Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
13. Financial aid awards are announced to students in time to be helpful in college planning.	6.23	5.60	0.63	5.89	4.86	1.03	7.00	5.90	1.10	6.23	6.00	0.23	6.30	5.56	0.74

	Great Basin College - SSI			1	1020: Transfer			1022: Radiology Technology			3: Nursing A	AS	1024: Nursing BSN	
Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance				

	Great Basin College - SSI			1	1020: Transfer			adiology Technology	1023: Nursing AA	.S	1024: Nursing BSN
Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap					

Great Basin College - SSI Comparison	ı Group
Codes (3) - 12/2018	

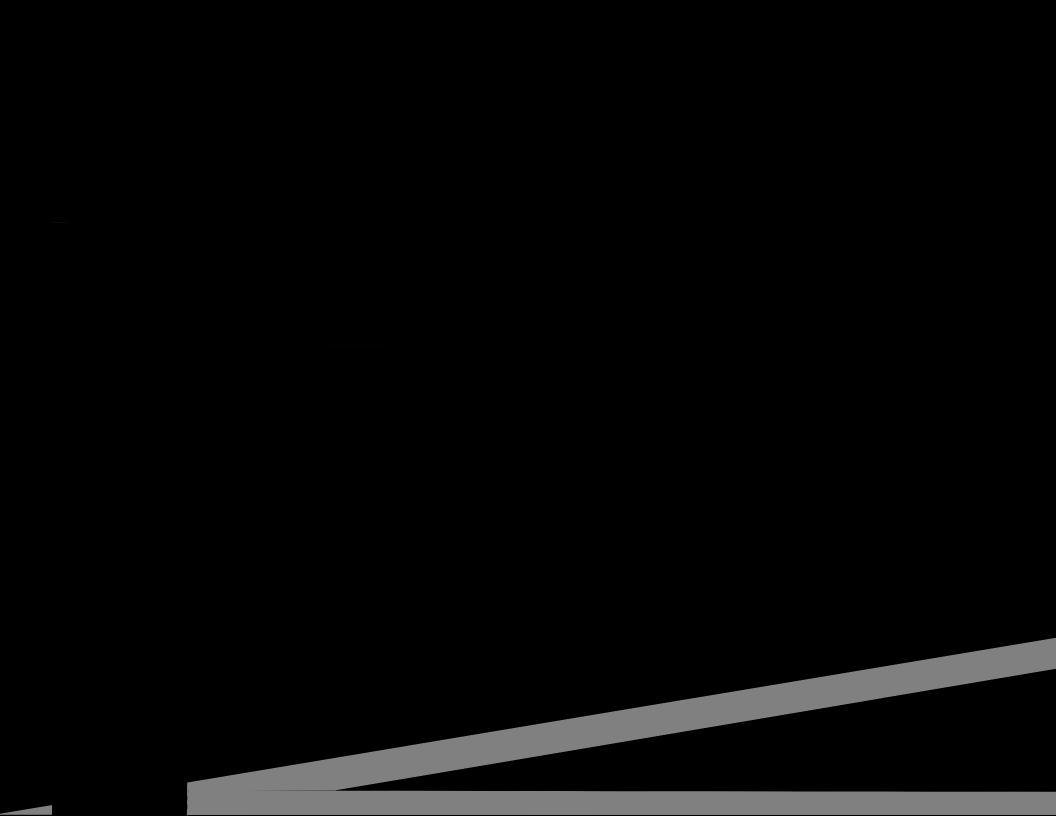
Student Satisfaction Inventory

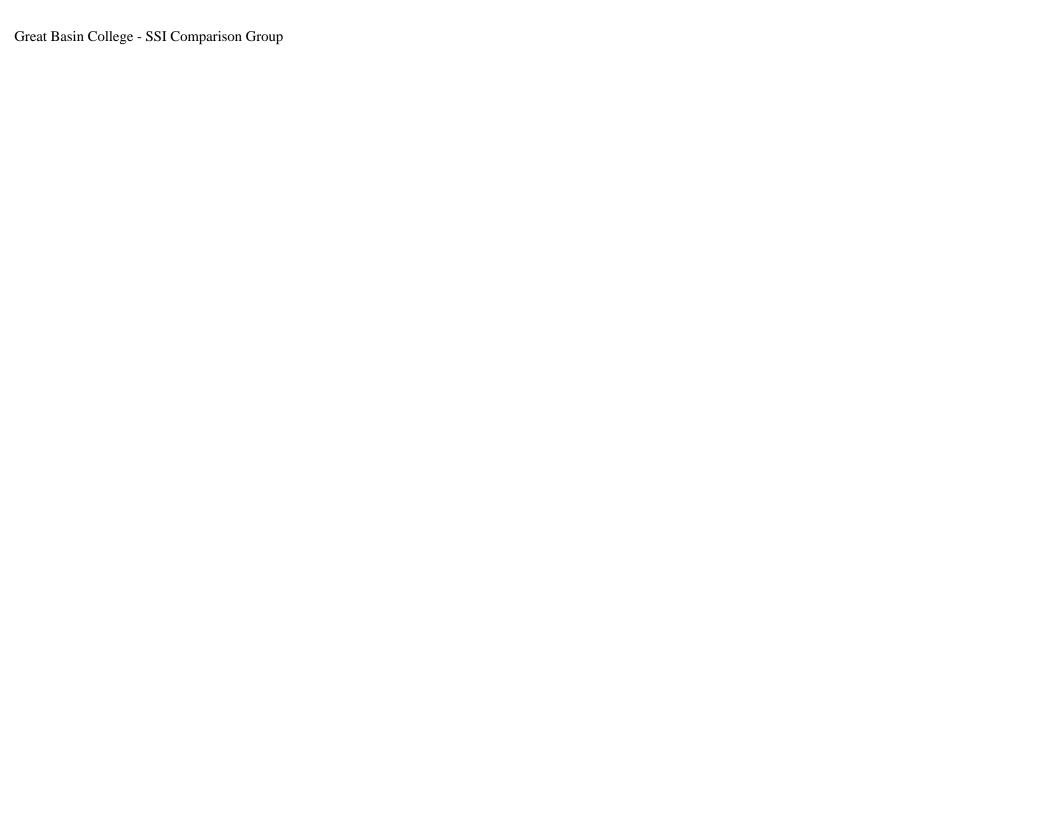
## **Institutional Summary**

**Items: In Sequential Order** 

Student Satisfaction Inventory

	Great 1	Basin College	- SSI	1	020: Transfer		1022: Ra	adiology Tech	nology	102	3: Nursing AA	AS	102	4: Nursing BS	N
Item	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
60. Billing policies are reasonable.	6.38	6.01	0.37	6.11	5.33	0.78	7.00	6.50	0.50	6.35	6.29	0.06	6.64	6.10	0.54
61. Faculty are usually available after class and during office hours.	6.32	5.93	0.39	6.11	5.00	1.11	7.00	6.88	0.12	6.00	6.00	0.00	6.58	6.36	0.22
62. Bookstore staff are helpful.	6.22	5.92	0.30	5.88	5.25	0.63	6.70	6.00	0.70	5.67	5.79	-0.12	6.60	6.63	-0.03
63. I seldom get the "run-around" when seeking information on this campus.	6.27	5.78	0.49	6.11	5.33	0.78	6.88	5.86	1.02	6.00	5.41	0.59	6.78	5.86	0.92
64. Nearly all classes deal with practical experiences and applications.	6.26	5.86	0.40	5.80	5.40	0.40	6.78	6.13	0.65	5.93	6.27	-0.34	6.36	6.20	0.16
65. Students are notified early in the term if they are doing poorly in a class.	6.24	5.52	0.72	5.89	5.38	0.51	6.70	6.00	0.70	6.14	6.21	-0.07	6.46	6.09	0.37
66. Program requirements are clear and reasonable.	6.50	6.11	0.39	6.20	5.60	0.60	6.70	6.30	0.40	6.24	5.82	0.42	6.58	6.09	0.49
67. Channels for expressing student complaints are readily available.	6.25	5.52	0.73	5.89	5.00	0.89	6.78	5.17	1.61	5.67	5.67	0.00	6.44	5.11	1.33
68. On the whole, the campus is well-maintained.	6.45	6.34	0.11	6.00	6.00	0.00	6.90	6.50	0.40	6.47	6.47	0.00	6.67	6.50	0.17
69. There is a good variety of courses provided on this campus.	6.42	5.82	0.60	5.89	5.22	0.67	7.00	5.80	1.20	6.24	5.94	0.30	6.73	6.22	0.51
70. I am able to experience intellectual growth here.	6.48	6.18	0.30	6.10	5.50	0.60	7.00	6.78	0.22	6.41	6.47	-0.06	6.54	6.64	-0.10
71. Campus: Online registration is convenient	6.48	6.28	0.20	6.30	6.20	0.10	7.00	7.00	0.00	6.59	6.59	0.00	6.62	6.73	-0.11
72. Campus item 2															
73. Campus item 3															





#### **Summary Items**

Summary Item	Great Basin College - SSI	1020: Transfer	1022: Radiology Technology	1023: Nursing AAS	1024: Nursing BSN	
So far, how has your college experience met your expectations?	Average: 5.16	Average: 4.90	Average: 5.40	Average: 5.18	Average: 4.93	
1=Much worse than expected	0%	0%	0%	0%	0%	
2=Quite a bit worse than I expected	2%	0%	0%	0%	0%	
3=Worse than I expected	4%	10%	0%	5%	0%	
4=About what I expected	27%	30%	20%	35%	50%	
5=Better than I expected	24%	30%	40%	17%	21%	
6=Quite a bit better than I expected	15%	20%	20%	17%	14%	
7=Much better than expected	24%	10%	20%	23%	14%	
Rate your overall satisfaction with your experience here thus far.	Average: 5.82	Average: 5.30	Average: 6.10	Average: 6.12	Average: 5.64	
1=Not satisfied at all	0%	0%	0%	0%	0%	
2=Not very satisfied	1%	0%	0%	0%	0%	
3=Somewhat dissatisfied	3%	10%	0%	0%	7%	
4=Neutral	9%	10%	10%	0%	21%	
5=Somewhat satisfied	12%	30%	10%	23%	7%	
6=Satisfied	36%	40%	40%	41%	28%	
7=Very satisfied	35%	10%	40%	35%	35%	
All in all, if you had to do it over, would you enroll here again?	Average: 6.02	Average: 5.60	Average: 6.10	Average: 6.41	Average: 5.86	
1=Definitely not	0%	0%	0%	0%	0%	
2=Probably not	3%	10%	0%	0%	0%	
3=Maybe not	3%	10%	10%	5%	7%	
4=I don't know	4%	0%	0%	0%	14%	
5=Maybe yes	10%	0%	10%	0%	14%	
6=Probably yes	31%	50%	30%	35%	14%	
7=Definitely yes	46%	30%	50%	58%	50%	