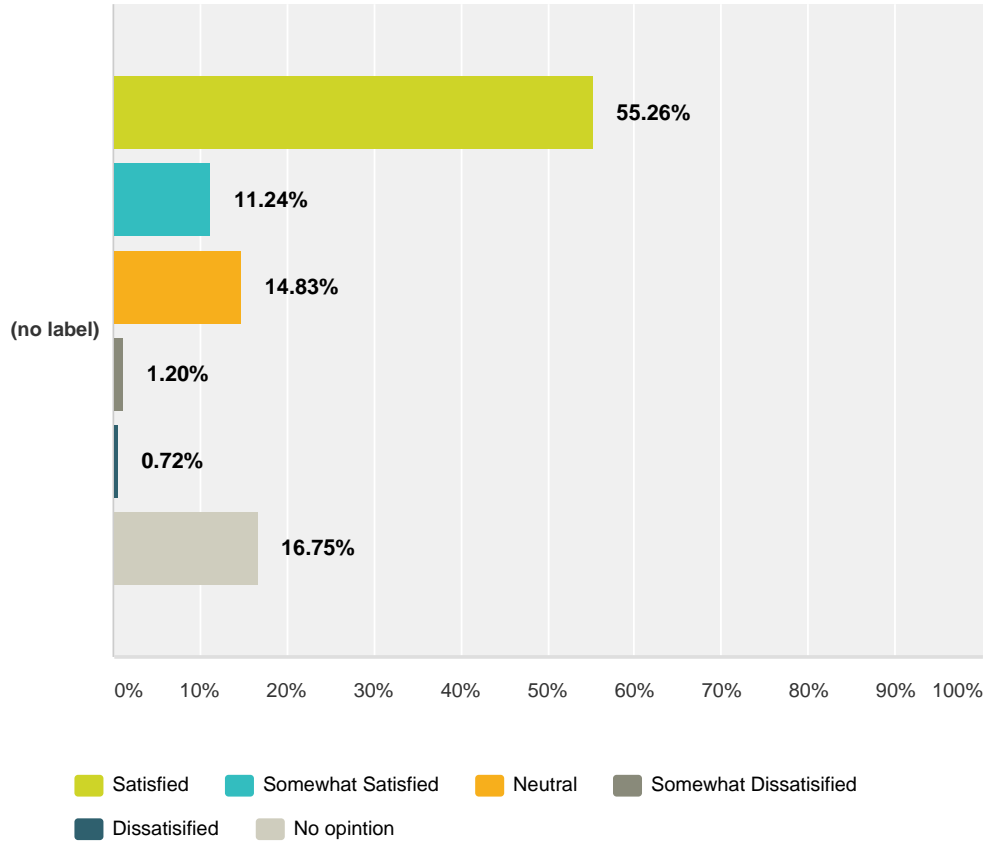


Q3 How satisfied are you with GBC's Financial Aid services?

Answered: 418 Skipped: 3

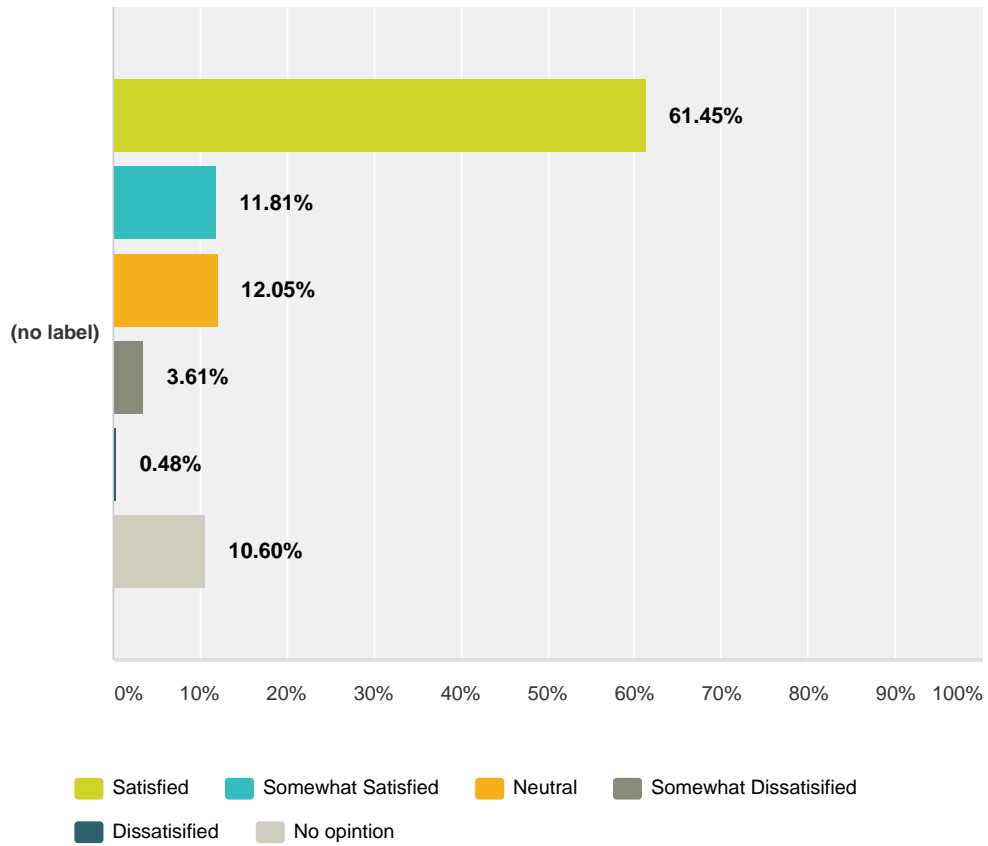


	Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Dissatisfied	No opinion	Total	Weighted Average
(nooooo)	55.26% 231	11.24% 47	14.83% 62	1.20% 5	0.72% 3	16.75% 70	418	3.43

Student Services Survey (12 quick questions)

Q4 How satisfied are you with GBC's Library services ?

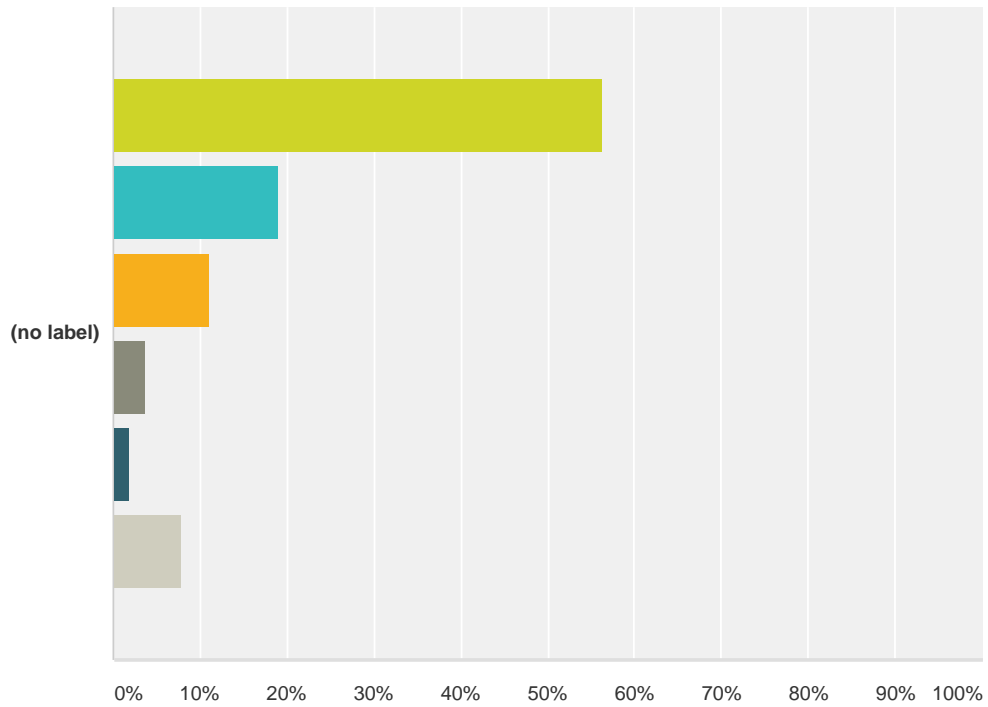
Answered: 415 Skipped: 6



	Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Dissatisfied	No opinion	Total	Weighted Average
(no label)	61.45% 255	11.81% 49	12.05% 50	3.61% 15	0.48% 2	10.60% 44	415	3.46

Q5 How satisfied are you with GBC's student advising services?

Answered: 421 Skipped: 0

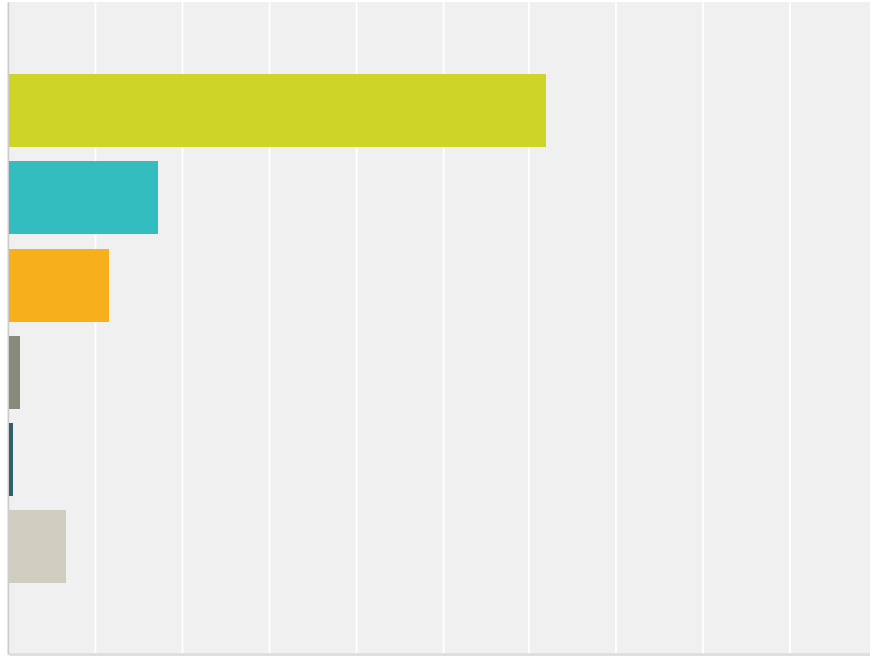


■ Satisfied
 ■ Somewhat Satisfied
 ■ Neutral
 ■ Somewhat Dissatisfied
■ Dissatisfied
 ■ No opinion

	56.29%	19.00%	11.16%	3.80%	1.90%	7.84%		
	237	80	47	16	8	33	421	3.35

Q7 How satisfied are you with the accessibility of GBC's Help Desk services?

Answered: 419 Skipped: 2

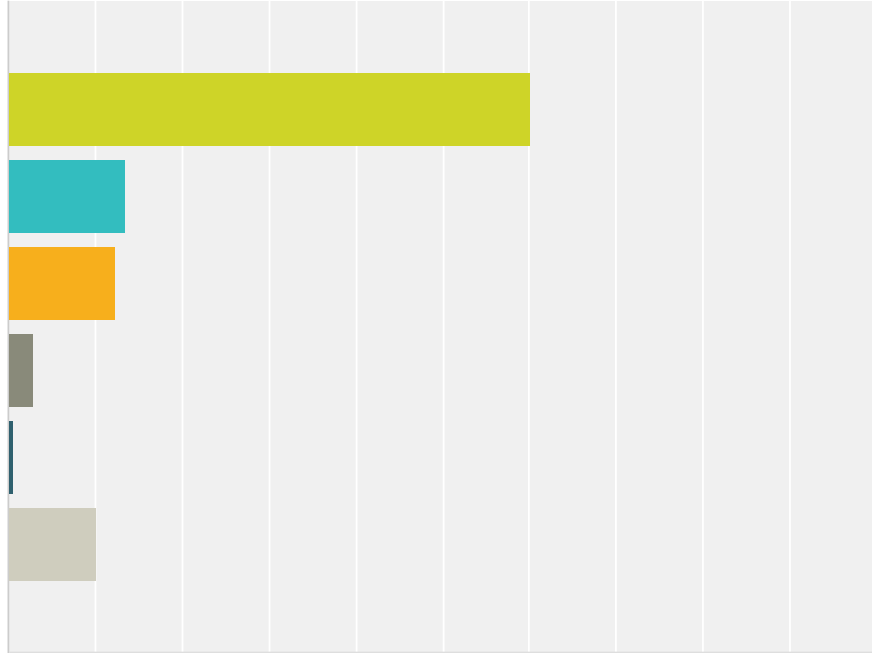


■ Satisfied
 ■ Somewhat Satisfied
 ■ Neutral
 ■ Somewhat Dissatisfied
■ Dissatisfied
 ■ N f f f
 88 // 4 %&

	62.05%	17.42%	11.69%	1.43%	0.72%	6.68%		
	260	73	49	6	3	28	419	3.49

Q9 How satisfied are you with the accessibility of GBC's services for the Library?

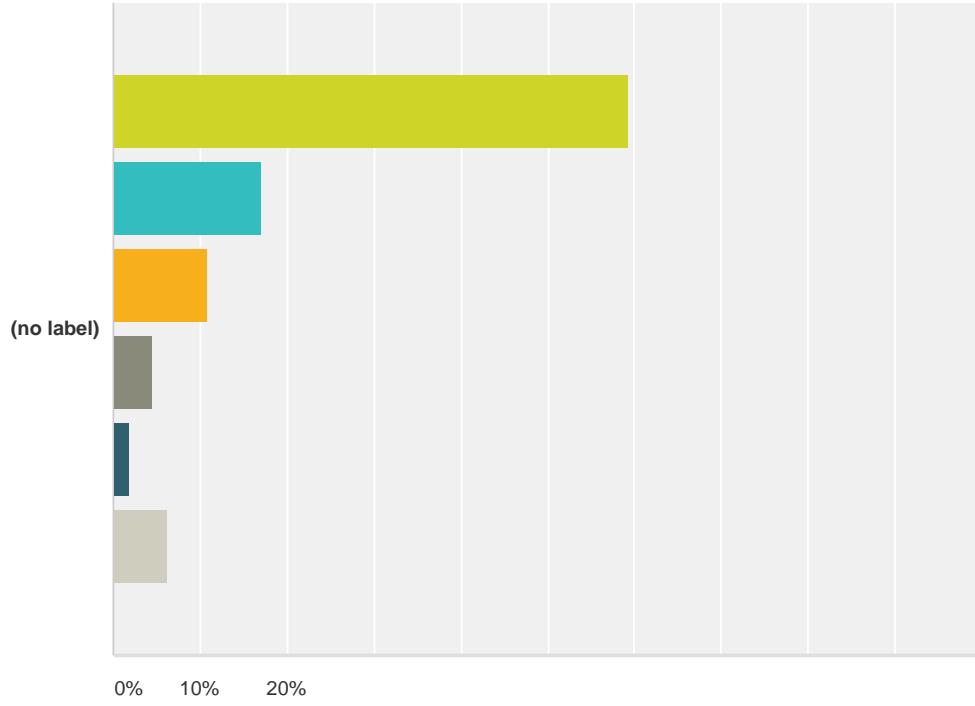
Answered: 417 Skipped: 4



	60.19%	13.67%	12.23%	2.88%	0.72%	10.31%		
	251	57	51	12	3	43	417	3.45

Q10 How satisfied are you with the accessibility of GBC's services for the advising?

Answered: 415 Skipped: 6



■ Satisfied
 ■ Somewhat Satisfied
 ■ Neutral
 ■ Somewhat Dissatisfied
■ Dissatisfied
 ■ No opinion

	59.28%	17.11%	10.84%	4.58%	1.93%	6.27%		
	246	71	45	19	8	26	415	3.36

Q11 How satisfied are you with the accessibility of GBC faculty's office hours?

Answered: 418 Skipped: 3

	58.13% 243	16.99% 71	13.88% 58	3.83% 16	1.67% 7	5.51.67%		

28	There is a well rounded system in place.	5/12/2015 8:14 AM
29	I love GBC. The faculty and staff go out of their way to help students to get answers to their questions and to be successful in school.	5/12/2015 7:10 AM
30	Very polite and generous!	5/11/2015 10:20 PM
31	I love this college!	5/11/2015 8:56 PM
32	The only thing I would like to change is if they could make it easier to sign up for classes. Cause when you look for classes you can't just check mark them. you have to go into your account than type the number of the class. I wish their was a way you could go to your account search for the classes and just choose.	5/11/2015 8:44 PM
33	great college	5/11/2015 6:42 PM
34	nope	5/11/2015 6:33 PM
35	Julie Byrnes is an amazing person who really cares about students. I am grateful to her for her help and genuine concern.	5/11/2015 5:55 PM
36	I found all help to be wonderful, staff at GBC campus are very helpful and willing to answer any questions we may have. Wonderful school	5/11/2015 4:21 PM
37	I know that schedules dictate Office Hours, but they often interfere with my work schedule- which can be tough to work with when you do not live in Elko.	5/11/2015 3:58 PM
38	Some courses offered are only at certain times, such as in the mornings, early afternoon, or late night. These are hard to take for individuals that work day-shift hours. Thank you for reading.	5/11/2015 3:23 PM
39	Being able to go to the HTC was great. Only issue was about half of the computers were not working throughout the entire semester. The computers also took a very long time to get logged in and operational to get work done.	5/11/2015 3:16 PM
40	I find them very helpful and would be lost without them! thank you!	5/11/2015 2:26 PM
41	I don't know if the student council counts as a service, but they were wonderful this year!	5/11/2015 2:03 PM
42	I wish there was a little more advising for new students, with less knowledge of what to do.	5/11/2015 2:02 PM
43	I wish there was a way we could challenge an unjust grade. Not all the faculty are honest in their conduct with student grades.	5/11/2015 1:22 PM
44	Since I have started with GBC any questions I had were always promptly taken care of. I've had to call the help desk once, but they went well. I've worked with financial aid a lot and they are always very helpful. They don't always call back, but that is okay because I call back if I haven't heard from them in a couple of days. Advising has always gone well, except there was a bit of an issue for this upcoming semester, but that got straightened out. I only had to use the library one semester, but the people there were very helpful and I was able to get any books I needed in Winnemucca, where I am located. I am overall very satisfied with GBC's student services.	5/11/2015 12:38 PM
45	I love GBC's friendly HelpDesk. The GBC library website is terrible. It's hard to get around. Why is the library not open when working people need help?	5/11/2015 12:16 PM
46	They do a wonderful job. Everyone is willing to help!	5/11/2015 11:11 AM
47	I think financial aid services should elaborate a little more on what needs to be done for FASA and why.	5/11/2015 10:19 AM
48	Pahrump Campus could really use a small library, please.	5/11/2015 9:11 AM
49	GBC's student services is and has everything that I need; I am overall very satisfied!	5/10/2015 11:34 PM
50	Nope.	5/10/2015 10:43 PM
51	Nope	5/10/2015 9:01 PM
52	GBC's student services are great!	5/10/2015 8:21 PM
53	I was very upset to find there was zero help in economics. The library did not have one single book on basic economics and there is not a single person to help tutor on the subject.	5/10/2015 7:53 PM
54	I have had	

