64.76%

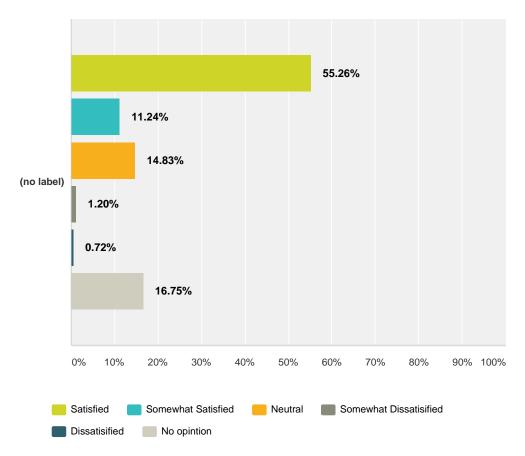
15.48%

.

100%

Q3 How satisfied are you with GBC's Financial Aid services?

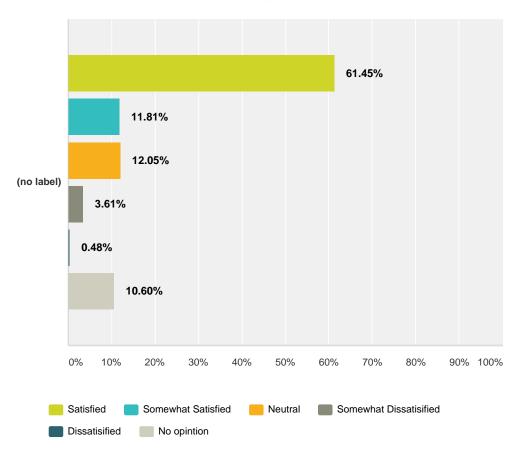
Answered: 418 Skipped: 3



	Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisified	Dissatisified	No opintion	Total	Weighted Average
(nooooo	55.26%	11.24%	14.83%	1.20%	0.72%	16.75%		
	231	47	62	5	3	70	418	3.43

Q4 How satisfied are you with GBC's Library services?

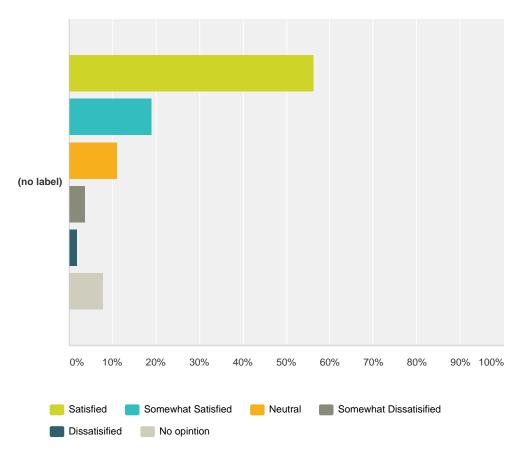
Answered: 415 Skipped: 6



	Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisified	Dissatisified	No opintion	Total	Weighted Average
(no	61.45%	11.81%	12.05%	3.61%	0.48%	10.60%		
label)	255	49	50	15	2	44	415	3.46

Q5 How satisfied are you with GBC's student advising services?

Answered: 421 Skipped: 0

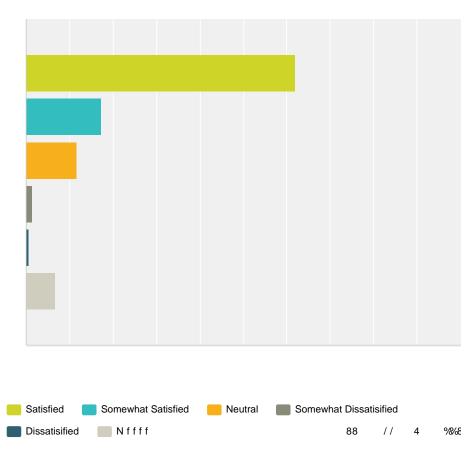


56.29%	19.00%	11.16%	3.80%	1.90%	7.84%		
237	80	47	16	8	33	421	3.35

Q6 How satisfied are you with GBC faculty'

Q7 How satisfied are you with the accessibility of GBC's Help Desk services?

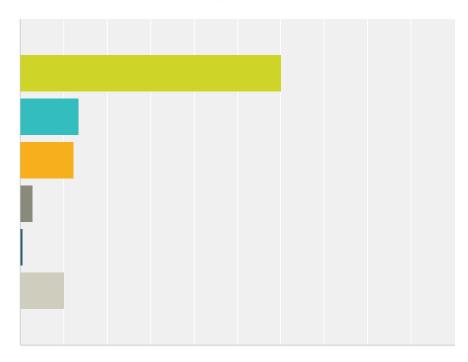
Answered: 419 Skipped: 2



62.05%	17.42%	11.69%	1.43%	0.72%	6.68%		
260	73	49	6	3	28	419	3.49

Q9 How satisfied are you with the accessibility of GBC's services for the Library?

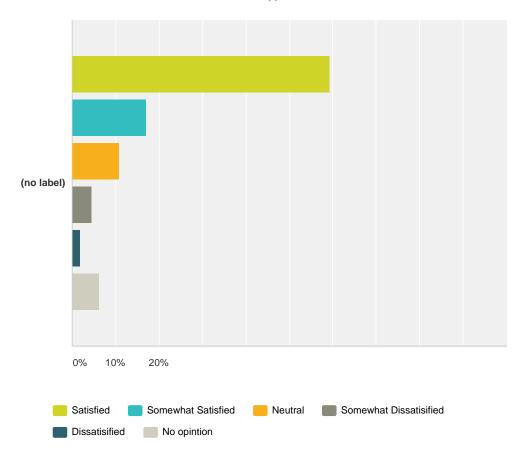
Answered: 417 Skipped: 4



60.19%	13.67%	12.23%	2.88%	0.72%	10.31%		
251	57	51	12	3	43	417	3.45

Q10 How satisfied are you with the accessibility of GBC's services for the advising?

Answered: 415 Skipped: 6



59.28%	17.11%	10.84%	4.58%	1.93%	6.27%		
246	71	45	19	8	26	415	3.36

Q11 How satisfied are you with the accessibility of GBC faculty's office hours?

Answered: 418 Skipped: 3

58.13%	16.99%	13.88%	3.83%	1.67%	5.51.67%	6
243	71	58	16	7		

Q12 Is there anything else you would like to share about GBC's student services?

AnsweB 2 2

28	There is a well rounded system in place.	5/12/2015 8:14 AM
29	I love GBC. The faculty and staff go out of their way to help students to get answers to their questions and to be successful in school.	5/12/2015 7:10 AM
30	Very polite and generous!	5/11/2015 10:20 PM
31	I love this college!	5/11/2015 8:56 PM
32	The only thing I would like to change is if they could make it easier to sign up for classes. Cause when you look for classes you can't just check mark them. you have to go into your account than type the number of the class. I wish their was a way you could go to your account search for the classes and just choose.	5/11/2015 8:44 PM
33	great college	5/11/2015 6:42 PM
34	nope	5/11/2015 6:33 PM
35	Julie Byrnes is an amazing person who really cares about students. I am grateful to her for her help and genuine concern.	5/11/2015 5:55 PM
36	I found all help to be wonderful, staff at GBC campus are very helpful and willing to answer any questions we may have. Wonderful school	5/11/2015 4:21 PM
37	I know that schedules dictate Office Hours, but they often interfere with my work schedule- which can be tough to work with when you do not live in Elko.	5/11/2015 3:58 PM
38	Some courses offered are only at certain times, such as in the mornings, early afternoon, or late night. These are hard to take for individuals that work day-shift hours. Thank you for reading.	5/11/2015 3:23 PM
39	Being able to go to the HTC was great. Only issue was about half of the computers were not working throughout the entire semester. The computers also took a very long time to get logged in and operational to get work done.	5/11/2015 3:16 PM
40	I find them very helpful and would be lost without them! thank you!	5/11/2015 2:26 PM
41	I don't know if the student council counts as a service, but they were wonderful this year!	5/11/2015 2:03 PM
42	I wish there was a little more advising for new students, with less knowledge of what to do.	5/11/2015 2:02 PM
43	I wish there was a way we could challenge an unjust grade. Not all the faculty are honest in their conduct with student grades.	5/11/2015 1:22 PM
44	Since I have started with GBC any questions I had were always promptly taken care of. I've had to call the help desk once, but they went well. I've worked with financial aid a lot and they are always very helpful. They don't always call back, but that is okay because I call back if I haven't heard from them in a couple of days. Advising has always gone well, except there was a bit of an issue for this upcoming semester, but that got straightened out. I only had to use the library one semester, but the people there were very helpful and I was able to get any books I needed in Winnemucca, where I am located. I am overall very satisfied with GBC's student services.	5/11/2015 12:38 PM
45	I love GBC's friendly HelpDesk. The GBC library website is terrible. It's hard to get around. Why is the library not open when working people need help?	5/11/2015 12:16 PM
46	They do a wonderful job. Everyone is willing to help!	5/11/2015 11:11 AM
47	I think financial aid services should elaborate a little more on what needs to be done for FASA and why.	5/11/2015 10:19 AM
48	Pahrump Campus could really use a small library, please.	5/11/2015 9:11 AM
49	GBC's student services is and has everything that I need; I am overall very satisfied!	5/10/2015 11:34 PM
50	Nope.	5/10/2015 10:43 PM
51	Nope	5/10/2015 9:01 PM
52	GBC's student services are great!	5/10/2015 8:21 PM
53	I was very upset to find there was zero help in economics. The library did not have one single book on basic economics and there is not a single person to help tutor on the subject.	5/10/2015 7:53 PM
54	I have haΩt	

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105	I love that when I call student services there is no teleprompt, just a person, and these employees are always incredibly friendly, helpful, and professional. I really appreciate it.	5/8/2015 8:52 PM
106	Everyone does a wonderful job in making you feel good about yourself. It makes me not feel embarrassed to ask for help.	5/8/2015 8:48 PM
107	Nope. Everything has been good so far.	5/8/2015 8:45 PM
108	I have had a great experience at GBC. The only thing I ever found lacking was a place open to study late at night. with kids and jobs it is difficult to study during the day and at home. I am on of those people who have to get out of the house to be able to study without being easily distracted. So I spent many late nights at Denny's because they are open 24 hours. Other than that small thing I have been very happy with all of GBC services, Great staff, always willing to help and I made many friends being here. I am rather sad to be graduating.	5/8/2015 8:22 PM
109	Sometimes when the nursing class has to log into the computers and use our required program, ATI, we have a hard time because the computers are not updated with Firefox and have a difficulty with the Microsoft program Silverlight. It would be helpful if the computers in the HTC and the library are updated on all plug ins and resources before the semester starts. Thank you for all you do:)	5/8/2015 8:06 PM
110	Great website	5/8/2015 7:38 PM
111	Help Desk is really fine. It could just be a little better. Over the past couple of years of using their assistance, I have found that I sometimes receive better help than other times. I don't know if this is due to different people with different training, or some other such thing. I would say that it is adequate, but not excellent.	5/8/2015 6:24 PM
112	I am in tutor in Winnemucca and the Help Desk was really helpful when students had questions about passwords since we could only do so much here. The Help Desk did a really good job of fixing any password problems that came up during the semester.	5/8/2015 6:10 PM
113	I love having access to the High Tech Center and I also enjoy the employees who facilitate the building	5/8/2015 6:03 PM
114	I was eachly@surprised when I looked in to coming to GBC. I was not expecting the help and quick responses I was givenlyespecially since I am not in Elko. Almost everyone have come in contact with who is employed by GBC has been helpful and does their best to help me succeed.	5/8/2015 5:51 PM
115	No, but you have a typo on this survey "opintion".	5/8/2015 5:44 PM
116	BGC'axsersices have been very helpful. I am not very computer savvy and they will walk me through every step I needs had putent havices, thvicry compe	5/8/2015 4:51 PM
117	I love GBC's student services, they are extremely helpful.	5/8/2015 4:33 PM
118	no	5/8/2015 4:28 PM
119	I think the library should be open later hours. I work all day long, and 5 o'clock is way too early.	5/8/2015 3:49 PM
120	greatistical PM	5/8/2015 3:45 PM
121	No.	5/8/20015563:1401 PPNVI
122	I went to college first in Massachusetg₩3¾	